

Return Authorization

*(Please include this page with your return)
(Return instructions are included on page 2)*

Return Authorization Number: _____

Date of Return Shipment: _____

Name of Customer: _____

Reason for Return: _____

IMPORTANT: CONSIDER ATTEMPTING TO RESELL YOUR PRODUCT LOCALLY SUCH AS THROUGH CRAIGSLIST

Returns are costly both for us and for you especially on bulkier items where shipping costs constitute a large part of the sale price. To create a win-win for both of us, we recommend trying to sell your product locally.

Most of our products are priced at or below wholesale costs and they may be priced up to 75% below local prices. Well over half of our customers who attempt to sell their product locally, either through Craigslist or word of mouth succeed, normally at a break even cost or a profit.

You have up to 20 days from the time you receive your return authorization number to return your product. This gives you plenty of time to try and sell your product locally first.

Please return your item(s) to the following address unless you have been specified a different address from your customer service representative:

Can Amer Freight C/O NS Marine
1927 Boblett St.
Blaine, WA 98230

1. Please fill out the first page of this form and include it in the box of your return.
2. Please email us a tracking number for your return to the customer service representative you have been in contact with or to questions@anchoring.com. Without a tracking number, it can take up to 4 weeks upon receiving your item to issue your refund.

Terms of Return

1. Returns will be refunded their entire cost minus shipping charges and a \$5 freight surcharge allowance. This freight surcharge allowance accounts for the fact almost all orders shipped from us are undercharged the actual shipping costs we pay along with fees charged from our fulfillment partners.

Refunds will be processed when the product is received and inspected. It may take up to 14 business days for return products to be inspected (up to 28 business days without a tracking number provided).

2. Items must be returned in new and re-sellable condition. Please note in the following instances an item will be deemed *used* and will be refused for refund:

- Items without original packaging.
- Items missing parts.
- Rope untwined from its spool and loosely packed in a box
- Galleyware removed from its plastic packaging

3. You have up to 20 days to return your item once a return authorization number has been assigned.